

DU Learning Guide

Internet Banking

What's it all about?

Internet banking, also called online banking, enables you to manage your account using a secure website. You identify yourself with a series of codes and passwords which mean that only you can look at your information and make transactions.

It is very convenient, especially if you cannot easily get to your branch, and many banks have savings accounts and other services that are only available to their online customers. These often give better interest rates.



Important Note: Banks have very strong security procedures to ensure that your Internet account is safe, but the key to all these systems is **you**. It is essential that you read very carefully the security advice on the bank's website and follow it to the letter.

You **should not** use Internet banking from a computer in a public place, so this guide only shows you a demonstration of how Internet banking works.

Try this

The illustrations in this guide are from Barclays Bank. This has been chosen as a good demonstration, not as a recommendation of a particular bank.

If you would rather look for your bank see www.bank.org.uk for quick links to all major banks.

- Type www.barclays.co.uk into the address line of your browser and press **Enter**

The screenshot shows a portion of the Barclays website. At the top, there is a promotional banner for 'end of term return' with two checkmarks and a 'Find out more' button. Below this is the 'Bank with us' section, which contains a grid of links: Barclays Financial Planning, Branch locator, Online Banking, Forgotten your log-in details?, Forgotten your card reader?, The PINsentry card reader, Online fraud, Free anti-virus software, Online Banking demo, and Security certification. An arrow from the text to the right points to the 'Online Banking demo' link.

- When the page has loaded, scroll down to the **Bank with us** section and click **Online Banking demo**

- Click on Start Demo

If you can't view Flash applications and need help u:
please call 0845 600 2323* and we'll be delighted to

Start demo

Simply follow the steps 1-3

Online Banking Registration

Step 1 of 3

This is the first stage of our three-step registration process.

1 Your Details

2 Check Your Details

3 Finish

Your Details

Be on your guard - beware of fraudsters. Ensure that you are logging on to a genuine Barclays site and not being duped by scam emails. Take a look at our [online security information](#) to find out more.

First name:

Surname:

Date of birth: / /

Post code:

Current account sort code: - -

Current account number:

Help ?

Registration and Instant Access

1/7 0:04/2:23 Help

The video can be **paused** at any time.

There are six Sections of varying length.

They will follow each other automatically, or **pause** and select another section from the list.

To end the demo, click on **Close Demo**

Help ? Close Demo X

Sections	
Registration & Instant Access	(2:06)
Login	(0:48)
Accounts & Statements	(0:59)
Payments & Transfers	(2:14)
The 'At a Glance' page	(0:38)
Pre-approved Offers & Applications	(0:23)